

sunnyoptical_C6115 - Software #20024

Request for ISP Tuning Support/Chromatix Tool for QCS6490 + IMX294 Integration

2026-01-05 10:16 - opensea_culture opensea_culture@163.com

Status:	AnswerGiven-Wait Feedback	Start date:	2026-01-05
Priority:	Normal	Due date:	
Assignee:	wangwf0922	% Done:	0%
Category:	MM-Camera	Estimated time:	0.00 hour
		Spent time:	0.00 hour
Product&Platform:	C6490P Development Kit	Tel_Customer:	18600835000
Customer:	Beijing Opensea Culture Creative Ltd.	Tel_CaseOwner:	000000000
Region:	China	Case Type:	Support
OS:	Android		
Description We are developing a high-end industrial camera product based on the QCS6490 (Rubik Pi) platform. For our optical requirements, we have selected the Sony IMX294 (4/3" Quad Bayer) sensor. Since this sensor is not natively supported in the default BSP, we are currently facing challenges with ISP calibration. I need BSP (Board Support Package), Chi-CDK (Camera Hardware Interface) and Tuning Tools.			

History

#1 - 2026-01-06 01:30 - wangwf0922

- Status changed from New to Received
- Tel_CaseOwner changed from 18600835000 to 000000000

Dear customer,
For the BSP/chi-cdk that has include in the sdk, you can download the baseline code. for tuning tools do you have the linsense?

Thanks.

#2 - 2026-01-06 01:30 - wangwf0922

- Status changed from Received to AnswerGiven-Wait Feedback

#3 - 2026-01-08 16:59 - opensea_culture opensea_culture@163.com

Thanks for you reply.
We don't have the tuning tools license. How can I access the tools or use any methods to adapt to the sensors we have selected?
Thanks.

#4 - 2026-01-08 16:59 - admin Admin

- Status changed from AnswerGiven-Wait Feedback to Customer update

#5 - 2026-01-09 01:43 - wangwf0922

- Status changed from Customer update to AnswerGiven-Wait Feedback

Dear customer,
If you need chromatix to do the tuning, you need the license to login in.

Thanks.